

SHREE RAMA MANAGERS LLP

24, SARAT BOSE ROAD, 4TH FLOOR, KOLKATA - 700020

Annexure B- Grievance Redressal Mechanism (for Accessibility Issues) Grievance Redressal Mechanism – Accessibility Compliance (SEBI Circular dated July 31, 2025)

In compliance with the SEBI circular, SHREE RAMA MANAGERS LLP, has established a dedicated grievance redressal mechanism to address accessibility-related complaints from persons with disabilities (PwDs).

1. Dedicated Channels

- **Email:** compliance@shreerama.co.in
- **Helpline:** +91-8100737707 (operational Mon–Fri, 10:30 AM – 6:30 PM)
- **Web Form:** <https://forms.gle/KmzdKuBReDjX6vBU7> available under the investor corner section on the website shreerama.co.in

2. Process

- All accessibility-related grievances will be acknowledged within **2 working days**.
- Resolution/response will be provided within **15 working days**.
- Complex issues requiring longer timelines will be communicated clearly to the complainant.

3. Escalation Matrix

- Level 1: Nodal Officer
Mr. GAURAV RAMPURIA
Email: COMPLIANCE@SHREERAMA.CO.IN
Contact: +91-8100737707
- Level 2: Designated Partner
Mr. MOHIT BERIWALA
Email : mohit@shreerama.co.in
Contact: +91-9830711636